

Why work with Patient Plan Direct?

Patient Plan Direct is far more than just a 'low-cost plan provider'. Yes, our admin fees are often 2-3 times lower than other major plan providers but this is just the cherry on the cake. We are confident our solution and support can help you to achieve your plan objectives and retain more of your plan income.

Expert support and training

All clients benefit from the support of a dedicated Business Development team member providing the necessary tools, advice, training and support to ensure you achieve your plan objectives.

A highly responsive Client Services team

Alongside the Business Development team our Client Services team is on hand to help with all aspects of plan administration. Whether it's a patient query or assistance in using our online portal, you can expect fast and thorough assistance from a team that truly cares about delivering a first-class service.

Practice-branded solution

Our solution is completely practice-branded ensuring you build and extend your own brand to patients rather than promoting our brand or an alternative provider's brand.

Marketing tools and advice

We provide complimentary practice-branded marketing material to help promote your plans. We also offer further advice, tools, training and tips to ensure you are best placed to market your plans as effectively as possible.

Trusted for almost 15 years by hundreds of practices across the UK

As we reach 15 years of serving the dental industry, we have established ourselves as one of the leading providers in the market. We understand the challenges dental practices face and have developed our solution and support to meet your needs.

First-class global dental A&E scheme for patients

Your plan patients will receive a supplementary global A&E benefit, giving them extra peace of mind if they ever need dental treatment following an accident or have a dental emergency.

Complete flexibility

We don't dictate the types of plans you offer to your patients. We can offer advice but ultimately the pricing, benefits and features of your payment plans are determined by you. Whether you want to offer full capitation, maintenance, hygiene only, children's' plans or any other type of plan, the choice is yours.

User-friendly online portal – Insight and reporting at your fingertips

Our easy to use online portal provides access to all the information you need relating to your plan patients and practice income in real-time. Sign up new patients, make changes, run patient payment history reports and so much more in just a few clicks.

Paperless processes

Our patient sign-up facility and plan management portal can be operated in a fully paperless capacity, meaning less paper work and a more environmentally friendly solution.

We're not a huge corporate entity

Unlike other major plan providers, we are not owned by a much larger corporate entity. We will not try to cross-sell you other services and we don't have wider strategic objectives. We are a plan provider and our support, team and technology is all geared to ensuring you achieve your plan objectives.

Don't pay for extras you may not utilise

We don't offer support or advice in areas unrelated to your plans e.g. compliance, recruitment or accreditations. Such 'extras' from other plan providers are all wrapped up in their administration fees. We keep our fees low by providing a highly focused solution that is all about your patients, your plan (it's in our strap line) meaning you don't pay for extra service elements you may not require or utilise.

Low and transparent admin fees - amazing value

And the cherry on the cake? We are the most cost-effective major plan provider in the UK. Our low and transparent fee structure will save your practice thousands each year compared to working with other providers, enabling you to retain more of your plan income.

Number of plan patients	Admin fee per patient per month* (including VAT and Global A&E cover)
Up to 1,499	£1.28
1,500 – 2,999	£1.14
3,000+	£1.00